

DOSSIER 911 | BETRAYED TRUST

DOCUMENT TYPE: Investigation Report & Strategic Vision

REFERENCE: OC/999/OD-YC-VAL

DATE: February 22, 2026

AUTHOR: Olivier Colle

1. INTRODUCTION: THE ILLUSION OF SERVICE

This dossier exposes the structural flaws within the operations of **Odido** and its facilitating partner '**Yource**' in Valencia, Spain. It analyzes how a toxic combination of low base wages, aggressive sales targets, and failing security protocols led to the large-scale compromise of **6.2 million user records**.

2. ECONOMIC DRIVER: SURVIVAL SALES

The operational structure in the Valencia region forces employees into a survival mode, fundamentally undermining the integrity of customer service:

- **Wage Structure:** Base salaries for Dutch-speaking agents hover around the minimum subsistence level, while local living costs (including districts such as Torrefiel and Benicalap) continue to rise.
- **Bonus Dependency:** Agents are forced to depend on commissions for a dignified life.
- **Consequence:** The necessity for survival forces agents to sell "smoke and mirrors." Extra streaming services and unnecessarily large subscriptions are pushed onto customers, corrupting the advisory role of the CXO (Customer Experience Officer).

3. THE CREDIT TRAP: IPHONE 17 PRO & BKR

The current sales model exploits psychological pricing and manipulates Dutch credit legislation:

- **Debt Fragmentation:** High-end devices, such as the iPhone 17 Pro (valued at €1,000+), are fragmented into monthly payments of approximately €40. This masks the true weight of the debt.
- **BKR Explosion:** While amounts under €250 remain exempt from BKR registration, the push for high-end hardware causes an explosion in registrations, mortgaging the future financial freedom of Dutch consumers.

4. THE SECURITY BREACH: OFFBOARDING FAILURE

The recent hack of 6.2 million accounts is not an isolated incident, but a symptom of lax security management:

- **Direct Evidence:** As proof of systemic failure, former employees—including the author—still retain access to internal operational communication channels (such as WhatsApp groups) to this day.
 - **International Arbitrage:** By moving operations to Spain, a vacuum is created where GDPR compliance becomes secondary to the pursuit of sales figures.
-

5. THE SOLUTION: PROJECT 999

To break the vicious cycle of debt and corruption, a fundamental restructuring is required:

- **Universal Basic Income (UBI):** By guaranteeing a digital basic wage, the incentive for "survival sales" disappears. Advice becomes honest when the advisor is no longer fighting for their daily bread.
- **Global 9 & Mineral Standard:** The introduction of a global currency, backed by physical reserves in regions like Greenland, replaces the current debt-driven economy.
- **Numerological Integrity:** Where human systems fail through corruption, the mathematical purity of the numbers **9, 99, and 999** provides an unbreakable foundation for transactions based on universal trust.

"Where art and justice meet, a world of transactions in trust."

END OF REPORT